



INNOVATION AT WORK

weko



REMOTE SERVICE

Due to the ongoing travel and contact regulations in relation to the Covid-19 pandemic, it is unfortunately not always possible to provide personal service support on site. In order to ensure the smooth operation of your systems, we stay in contact with you and offer the usual high quality service.

In addition to the usual communication channels, we create another possibility for contact and take a step towards the digital future.

The new WEKO Service App offers you quick and uncomplicated remote support for:

- Commissioning
- Updates
- Training
- System check
- Troubleshooting
- Installations

Contact us and we will start our virtual support together!



APP DOWNLOAD



VSight



Android



Apple



REMOTE SERVICE

weko

FLUID &
POWDER
COATING

WEKO Service

Wherever you are using WEKO – we maintain close contact with you anywhere on the globe for the entire life cycle of our systems. You can rely on us – worldwide!



User-friendly interface

Easy to use on many end devices such as mobile phones, tablets or smart glasses are applicable with the system.

The interface is easy to use and quick to grasp. Our staff will help you with the operation.

You can download it as an app or use it as a browser page without downloading it. Each session can have up to 4 participants therefore we may help you in the best way.

YOUR BENEFITS

- Professional Support from our Experts
- Increase in Employee Productivity
- Immediate Access to Experts
- Ongoing Education
- In-Depth Monitoring

Our experts are able to work together with you without having to come side by side. In this way, experts can help and guide to anyone who needs technical support via VSight Remote.

